



Key to streams:

**IT #** IT and NGOS

**W #** Web Development

**C #** Community Building

Split sessions are 45 minutes each unless otherwise indicated.

## PROGRAM

### DAY 1 Monday 14<sup>th</sup> November

8:30-9:00 Registration

9:00-9:20 Opening Address: Tanya Plibersek, Federal Member for Sydney

9:20-9:45 Key Note: Andrew Mahar, Managing Director, Infoxchange

9:45 -10:10 Key Note: Andrew Arch, Manager, Web Accessibility Consulting Team at Vision Australia

10:10 - 10:30 Housekeeping & Icebreaker

10:30 - 11:00 Morning Tea Break

11:00 - 12:30 Break Out Session 1

1: NGOs and IT - Main theatre

2: Community - Room 1.05

3: Web - Room 1.15

Presentation Lab - CB10.02.34

<p><b>IT1</b> Community ICT Transformations: Next Steps - Andrew Russack &amp; Emma Mayhew, DCITA</p>	<p><b>C10</b> Re-engaging Learners Through Fields of Fascination and Digital Inclusion Programs - Jenny Dean, Smith Family</p>	<p><b>W9</b> Accessibility: Addressing the issues - Andrew Arch Accessibility Information Centre, National Information Library Service</p>	<p><b>W15</b> Imaging for Print and Web - Simon Yam, WA AIDS Council</p>
<p><b>IT3</b> Making good IT Decisions: Thinking Strategically &amp; Planning About IT - Lisa Harvey, Energetica</p>	<p><b>C7</b> Building Communities of Knowledge and Support - Robyn Cummins, Spastic Centre</p>	<p>Full session</p>	

12:30-1:30 Lunch

1:30-3:00 Break Out Session 2

1: NGOs and IT - Main theatre	2: Community - Room 1.05	3: Web - Room 1.15	Presentation Lab - CB10.02.34
<p><b>IT18 C4</b> Cultural Validation and the Digital Divide</p> <p>- David Vadiveloo &amp; Heather Croall, US Mob</p>	<p><b>C1</b> Using Communication Technologies to Improve Services to Women in Regional, Rural and Remote Communities</p> <p>- Linda McClelland, Women's Health Qld Wide</p>	<p><b>W6</b> Spreading the Word: Building Awareness and Constituency</p> <p>- Bill Dashfield, CommunityNet Aotearoa</p>	<p><b>W1</b> Introduction to Website Design (for beginners)</p> <p>- Marcus Foth, QUT and QLD AIDS Council</p> <p>Full session</p>
<p><b>IT14</b> Missing in action: Digital Arts and Cultural Transformation in Sydney's West</p> <p>- Lena Nahlous, Information and Cultural Exchange (ICE)</p>	<p><b>C9</b> Building ICT Capacity in Small towns</p> <p>- Helen Thompson, University of Ballarat</p>	<p><b>W 13</b> Web Statistics Software</p> <p>- Jill Rasmussen, Health Insite</p>	

3:00-3:30 Afternoon Tea

3:30-5:00 Break Out Session 3

1: NGOs and IT - Main theatre	2: Community - Room 1.05	3: Web - Room 1.15	Presentation Lab - CB10.02.34
<p><b>IT16</b> Information Empowerment in a Digital Age</p> <p>- Gordon Pither, Third Sector Software</p>	<p><b>C8</b> The Path to e-Learning</p> <p>- Robyn Cummins, Spastic Centre</p>	<p><b>W7</b> How to Make a Website Happen: Managing the Project</p> <p>- Jane Burrows, Infoxchange</p>	<p><b>C4</b> Cultural Validation and the Digital Divide: US Mob</p> <p>- Heather Croall and David Vadiveloo</p> <p>Interactive session</p>
<p><b>IT4</b> Affordable (and Free!) IT Solutions for NGOs</p> <p>- Silvia Bethencourt, Tri Community Exchange</p>	<p><b>C11</b> ICT@ICE: Empowering Communities and the Sector Through ICT - Therese Fingleton and Liliana Ruti, Information and Cultural Exchange (ICE)</p>	<p><b>W 12</b> Policy and Standards for Website Management</p> <p>- Prue Deacon, Health Insite</p>	<p><b>W14</b> Developing an African Community Website</p> <p>- Tilahun Gabriel and Catherine Snow, AfricanOz.com.au</p>

## DAY 2: Tuesday 15<sup>th</sup> November

8:30-9:15 Registration

9:15-10:45 Break Out Session 4

1: NGOS and IT - Room 1.04	2: Community - Room 1.05	3: Web - Room 1.15	Session 4: Web - Main theatre
<p><b>IT7</b> Unlocking the Potential of Communities: Community Aspects of New Zealand's Digital Strategy - Bill Dashfield, CommunityNet Aotearoa</p>	<p><b>C14</b> Young People Connected - Beverley Aufai, Mission Australia</p>	<p><b>W8</b> Is There Anyone Out There? Website Traffic, Interactivity and Feedback - Jane Burrows, Infoxchange</p>	<p><b>W17</b> Panel: Open source Content Management Systems Chair: Marcus Foth</p> <p><i>W17a</i> Migrating with Joomla! - Dinah Randall, Nature Conservation Council</p>
<p><b>IT12</b> Voice Over IP (for NGO's) - Stephen Gleeson, CISA</p>	<p><b>C3</b> Using an Interactive Virtual Environment to Engage Young People - Carolyn Sullivan, Jonathon Nicholas &amp; Marianne Webb, Inspire Foundation</p>	<p><b>C2 W11</b> Women's Health online - Technology and Trends - Sarah Hardy, The Jean Hailes Foundation and Suzanne Grainger, Impagination</p>	<p><i>W17b</i> Growing Pains - No-Budget Website, Open Source CMS, Amateur Web Artists and Free Range Volunteers - Scarlet Alliance</p> <p><i>W17c</i> Choosing an Open Source Content Management System (CMS) - Rolf von Behrens</p>

10:45-11:05 Morning Tea Break

11:05-12:35 Break Out Session 5

1: NGOs and IT - Main theatre	2: Community - Room 1.05	3: Web - Room 1.15	4: Web - PC lab 1.28
<p><b>IT6</b> Building ICT Capacity in the Community Sector - Stephen Gleeson, CISA</p>	<p><b>IT9 C15</b> Connectivity for Refugees - Sriram Reddy, Engineers Without Borders Australia</p>	<p><b>IT15</b> How Open Software is Bringing Benefits to Community Organisations and their Communities - Pia Waugh, Linux Australia</p>	<p><b>W4</b> Writing Scannable Content - a practical workshop - Maria Loopuyt, The Spastic Centre  Full session</p>
<p><b>IT5</b> Service To Service (S2S) New Web Tools for Service Delivery - Natalie Collins, Infoxchange</p>	<p><b>IT10 C13</b> Never too old: Using Partnerships to Engage Older Women in Technology Patricia Heraud, Sutherland TAFE, and Noreen Hewett, Older Women's Network Wellness Centre</p>	<p><b>W2</b> Open Source Tools for Community Interaction - Marcus Foth, QUT and QLD AIDS Council</p>	

12:35-1:25 Lunch

1:25-2:55 Break Out Session 6

1: NGOs and IT - Room 1.05	2: Community - Main theatre	3: Web - Room 1.15	4: Web - PC lab 1.28
<p><b>IT13</b> The BSDP Human Services Network - Where to Now for NSW NGO's? - John Geerligs, NCOSS</p>	<p><b>C5</b> Health Promotion in Gay Chat Rooms - Gary Spence, AIDS Council of South Australia &amp; Jonathan Hallett, WA AIDS Council.</p>	<p><b>C12</b> ICT as an enabler for resident skills surveys in a neighbourhood renewal and community building context - Helen Thompson, University of Ballarat</p>	<p><b>W3</b> User Testing on a Shoestring - Jill Sergeant, Australian Federation of AIDS Organisations (AFAO)  Full session</p>
<p><b>IT17</b> North America NGOs at the IT Crossroads - Greg Stanley-Horn, Athena Software.Net</p>	<p><b>C6</b> By, For and About Young People - Alice Clements, RMIT</p>	<p>Full session</p>	

2:55-3:15 Afternoon Tea

3:15-4:45 Rooms 1.04 & 1.05: Closing Session: Where to From Here?

The conference is sponsored by:



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Making Links 2005 is organised by:

NGO IT Network



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Also:

The NSW Council of Social Services [www.ncoss.org.au](http://www.ncoss.org.au)

Thanks to:

John Habermann, NGOgeeks <http://ngogeeks.com>

Web Workers Network



[www.cisa.asn.au](http://www.cisa.asn.au)



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**CONFERENCE VENUE LAYOUT**

**LOCATION OF ROOMS**

PC 1.28 and C1.15- Web Stream  
Main Theatre- NGOs & IT Stream  
C1.05- Community Building Stream

